

## **Intouch will still support you beyond the Continence Aids Assistance Scheme in July**

From 1 July 2010 the Continence Aids Assistance Scheme (CAAS) will become the Continence Aids Payment Scheme (CAPS).

The new CAPS will be managed by Medicare Australia, if you are eligible for the CAPS the funds will be paid directly to you to use when searching for and purchasing your continence products.

The CAAS has been managed by Intouch for 17 years. During that time the CAAS has expanded significantly; Intouch as the sole provider now services almost 70 000 CAAS customers Australia wide.

Intouch CEO, Carmen Riley, said Intouch is making the upcoming transition to the CAPS as smooth as possible for current CAAS customers.

"Intouch is already planning and working towards a smooth transition for current CAAS customers to the new CAPS.

"The change means customers will need to source and purchase products themselves which can be a daunting task," Carmen said.

The CAAS is managed through Intouch by the Department of Health and Ageing and the upcoming changes will provide customers choice, these changes will also provide Intouch greater flexibility to meet **your** needs.

"We realise people in the community have different needs; Intouch Direct is popular because it is discreet, convenient and reliable; whether you are eligible for government funding or not you can access a wide range of quality products at very competitive prices," Carmen said.

From 1 July 2010 people eligible for the CAPS will have to source their continence products themselves. For those who want to continue accessing specialist products and direct to door delivery you can trust, Intouch Direct will provide that service.

Intouch CAAS Helpline **1300 366 455**

Intouch Direct **1300 134 260**

visit **[www.intouchdirect.com.au](http://www.intouchdirect.com.au)**