

Multicap's partnership between our [Monte Lupo](#) studio and Brisbane accessories retailer [By Indeko](#) was highlighted in a recent edition of the [NDIS](#) Provider Support newsletter.

Discover the beautiful range of By Indeko jewellery, handmade by our talented Monte Lupo artists, by visiting their website: [byindeko.com](http://byindeko.com)



## People with disability benefit from online retail success during COVID-19

A provider based in Queensland has been able to keep people with disability employed during COVID-19 thanks to a surge in online sales.

Multicap, a registered provider, has social enterprises employing 115 people with disability. Employees design, manufacture, package and dispatch retail products purchased online through a partnership with By Indeko.

Multicap's supported employees design and make ceramic earrings which are appealing to customers partly because they want to give back to their community. Demand for some products has grown by double-digits each month during the past three months while COVID-19 has meant more people are shopping from home.

By Indeko's arrangement with Multicap started in July 2019 with an order for a new style of earrings every six weeks. Now supported employees are producing four new styles every week.

"This growth has happened largely because more people are shopping online, but also shopping with a conscience," said Chloe Fischart, founder of By Indeko. "Customers are attracted by the products but they also want to support their local community."