

Support Coordination under the NDIS



Putting your plan into action

Under your National Disability Insurance Scheme (NDIS) plan, you may be provided with funding for Support Coordination. Support Coordinators will help you get the most out of your funding, exercise choice and control and put your plan into action!

A Support Coordinator can help you to achieve your goals by:

- Finding services that meet your unique needs, as identified in your NDIS plan
- Supporting you to get the most from your funding by obtaining quotes for services
- Overlooking and coordinating your service providers and support, in line with your goals
- Liaising with government agencies and the community on your behalf
- Negotiating the method and timing of your supports, including service agreements
- Connecting you into work, study and/or other communities based on your personal goals
- Working with you to develop your skills, capacity and resilience
- Monitoring your NDIS plan and working with you to review your goals prior to the first planning meeting and subsequent reviews

There are three levels of Support Coordination available under the NDIS:

Level 1: Support Connection

Short-term support to enable you to find providers to reach your goals and to build your capacity to manage your NDIA plan.

Level 2: Support Coordination

Support available throughout your plan to give people with more complex needs the capacity to coordinate their supports and participate in the community.

Level 3: Specialist Support Coordination

Higher intensity Support Coordination. Our qualified team works with you, your family and support networks to help you reach your goals set out in your NDIS plan.

Why choose Multicap?

Multicap is registered with the National Disability Insurance Agency (NDIA) as a support coordination provider. Our experienced team will ensure you are connected to the services that you need.

Read more about the NDIS and Multicap services at www.multipap.org.au

If you would like more information, please contact our Customer Support Team on 1300 135 886 or email us at customerenquiry@multipap.org.au

