

## What you need to know

### What is the National Disability Insurance Scheme (NDIS)?

The NDIS is a new, federally-funded disability support framework for Australians with disability. The National Disability Insurance Agency (NDIA) delivers the NDIS.

#### The NDIS gives you more choice and control. You can choose:

- The service providers you use
- How services are provided
- When you access services

Multicap will assist you to continue your supports that are outlined in your NDIS plan.

- ① The NDIS replaces the state-funded disability systems.

### Who is eligible?

#### To be eligible, you must:

- Be an Australian citizen, resident, or permanent visa holder
- Be under 65 years of age when applying
- Meets the disability criteria set out by the NDIA:
  - Has a permanent disability (has, or is likely to last at least 2 years)
  - Significant impact (substantially impacts ability to do day-to-day tasks)

### How do I access NDIS funding?

If you currently receive disability services funding through the Queensland Government, you do not need to do anything as the Department of Communities – Disability Services will transfer your information to the NDIA. The NDIA will then contact you when the scheme is rolling out in your area.

If you are not registered for funding but you are eligible for NDIS support, you can apply through the NDIS website. If you are unsure, register anyway and the NDIA will assist you to understand if you are eligible for NDIS services.

If you are approved, you will be contacted when the NDIS rolls out in your area. If you have any questions, please call our Customer Support Team on 1300 135 886. You can also find more information on the NDIS website.

### Who pays the bills?

#### It is your choice:

1. Agency managed – The NDIA holds your funds and providers can claim payment from the NDIA.
2. Provider managed – an approved provider can manage your plan for you.
3. Self-managed (self or a 'plan nominee') – you are responsible for engaging providers, paying bills and staff and releasing funding from the NDIA.
4. A combination of the above.

### What may be funded?

The NDIA will fund "reasonable and necessary supports...in a range of areas, which may include education, employment, social participation, independence, living arrangements and health and wellbeing."

#### These supports will help you to:

- Pursue your goals, objectives and aspirations
- Increase your independence
- Increase social and economic participation,
- Develop your capacity to actively take part in the community

# National Disability Insurance Scheme (NDIS)



## To be considered reasonable and necessary, a support must:

- Be related to the participant's disability
- Not include day-to-day living costs that are not related to a participant's disability support needs
- Represent value for money
- Be likely to be effective and beneficial to the participant, and
- Take into account informal supports given to participants by families, carers, networks, and the community.

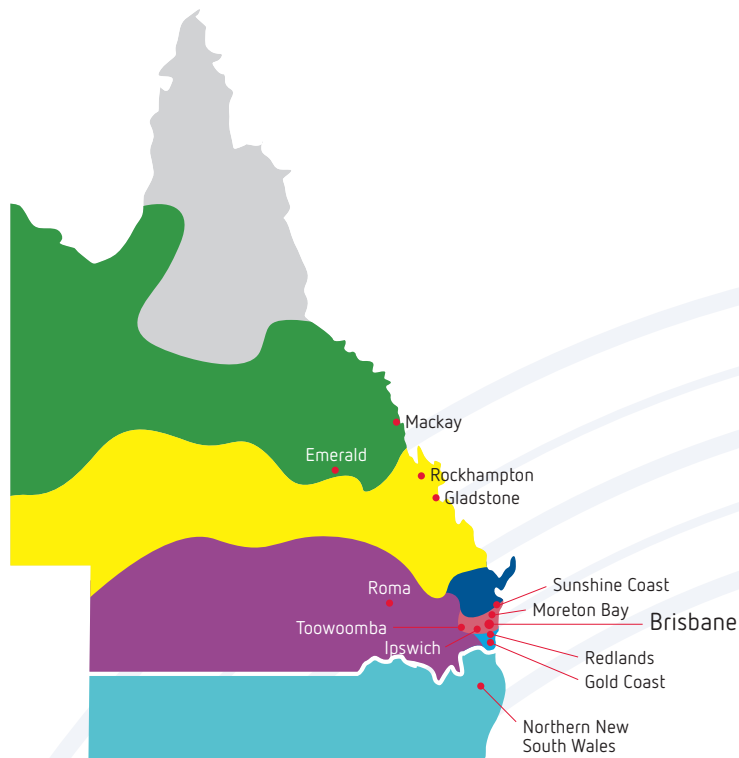
## This NDIA will not fund supports if they:

- Are not related to the person's disability
- Are funded by other areas of the government
- Are likely to cause risk/harm

## Will my funding change?

The level of funding you receive from Queensland State Government and what you will be eligible to receive under the NDIS is not connected. Under the NDIS, funding will be determined through the assessment and planning process, in line with what the NDIA consider reasonable supports. Although the funding and/or the support you may receive through the NDIS may be different, you should be able to achieve at least the same outcomes as you did prior to the introduction of the NDIS. The NDIS was introduced so people can achieve better outcomes than previously.

## NDIS Rollout Dates in Queensland and Northern New South Wales:



If you would like more information, please contact our Customer Support Team on 1300 135 886 or email us at [customerenquiry@multicap.org.au](mailto:customerenquiry@multicap.org.au)



Call 1300 135 886

Visit [multicap.org.au](http://multicap.org.au)