



Multicap is a not-for-profit organisation supporting individuals of all ages living with disability.

Operating for almost 60 years, Multicap is one of the most highly regarded disability service providers in Queensland and northern New South Wales offering individual and group activities, supported employment, short-term accommodation (respite), social support and much more.



# MULTICAP HOUSING

## Multicap's Sole Purpose

The quality of life of people with disabilities and their families is enhanced by our support



### VISION

To be the leading source of creative and sustainable support options for people with disabilities, particularly those with high and complex needs and their families.



### STRATEGIC CAPABILITIES

- Always centred around the person
- Integrated into local communities
- Growth in services is sustainable



### VALUES

- Assists people to achieve their goals
- Maintains transparency and integrity
- Encourages self and systemic advocacy
  - Commits to a sustainable future
  - Invests in a learning culture for staff
- Promotes self-determination, privacy and dignity

For more information on local services  
 phone 1300 135 886  
 or visit [www.multicap.org.au](http://www.multicap.org.au)



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 Eight Mile Plains, QLD 4113  
 ACN 084 424 493

**OUR OFFICES**  
 Brisbane  
 Gold Coast/Tweed Heads  
 Sunshine Coast  
 Central Queensland  
 Toowoomba  
 North Queensland



# ABOUT MULTICAP HOUSING

Finding affordable and accessible housing can be a challenge for people with disability due to limited supply of suitable homes.

Multicap Housing seeks to address this need by providing housing solutions that give people with disability choice and control.

Multicap oversees a large number of properties including ones we have designed and built, ones owned by other community and social housing providers and ones from the private rental market that are at affordable rents.

Multicap housing operates separately from Multicap Support Services so your tenancy arrangements are separate to your support requirements. This allows flexibility to identify the housing solution that best suits your needs. We do not want to simply build houses but more importantly, create homes.

We provide accommodation options in Brisbane, the Sunshine Coast, as far north as Mackay and Rockhampton, west to Emerald and Roma and south to the Gold Coast and northern New South Wales.

Multicap Housing is a registered NDIS Specialist Disability Accommodation provider, and has a range of properties available across Queensland and northern New South Wales.



## Building accessible housing

Multicap Housing has an ongoing program of capital investment in accessible accommodation, which aims to increase availability and affordability of appropriate homes for those living with disability. These homes are available to both existing and new customers.

Our extensive portfolio includes fully modified, and purpose-built homes that have been carefully designed to support quality living options and promote independence for people who may require support because of complex needs.

Our current portfolio includes a range of one, two and three bedroom units, suburban homes and some purpose built accommodation that is designed for specific needs.

With the creation of each new property, Multicap Housing aims to create a safe, secure and sustainable accommodation option for you to call home.

## Tenancy management support

Understanding your rights and obligations as a tenant is essential to ensuring you are happy and secure in your chosen accommodation over the long term.

Our friendly tenancy management team will take the time to understand your needs and provide you with assistance, security and ongoing tenancy support to enhance your sense of security and belonging.

Our tenancy and property management functions ensure you have appropriate legal tenancy documentation in place, manage your responsibilities as a resident and ensure that your rights are upheld.

**Multicap Housing can also provide you with additional services to assist with the day-to-day maintenance of your accommodation. Additional fees and charges do apply.**

To ensure your home environment is safe and secure we can provide annual cleaning, grounds and lawn maintenance, pest control and reactive maintenance.

As well as assistance with household expenses, we can help to manage utility bills such as electricity, gas, water and phone on your behalf.

Multicap Housing can also furnish commonly used areas for most houses, providing furniture, kitchen appliances and whitegoods to minimise the costs for each customer seeking to explore their housing independence.

