



### Multicap's Sole Purpose

The quality of life of people with disabilities and their families is enhanced by our support



#### VISION

To be the leading source of creative and sustainable support options for people with disabilities, particularly those with high and complex needs and their families.



#### STRATEGIC CAPABILITIES

- Always centred around the person
- Integrated into local communities
- Growth in services is sustainable



#### VALUES

- Assists people to achieve their goals
- Maintains transparency and integrity
- Encourages self and systemic advocacy
  - Commits to a sustainable future
  - Invests in a learning culture for staff
- Promotes self-determination, privacy and dignity

For more information on local services  
phone 1300 135 886  
or visit [www.multicap.org.au](http://www.multicap.org.au)



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OUR OFFICES  
Brisbane  
Gold Coast/Tweed Heads  
Sunshine Coast  
Central Queensland  
Toowoomba



## SUPPORT COORDINATION



Multicap is a not-for-profit organisation supporting individuals of all ages living with disability.

Operating for almost 60 years, Multicap is one of the most highly regarded disability service providers in Queensland and northern New South Wales offering individual and group activities, supported employment, short-term accommodation (respite), social support and much more.



# GET THE MOST OUT OF YOUR NDIS PLAN

**We understand that navigating your National Disability Insurance Scheme (NDIS) package can feel overwhelming at times.**

Multicap's independent Support Coordination service can help you to get the most out of your funding package and put your plan into action.

Our dedicated Support Coordinators can assist you to get the most from your NDIS plan. Operating independently to our service providers, our Support Coordinators can guide and plan the support you need from both Multicap and other providers in the community.

We work closely with you and your family to develop strategies that maximise your support to help you to achieve your goals. This includes: liaising with providers, negotiating costs, arranging assessments regarding the nature and type of funding and ensuring you have access to the support services you need.

Experienced in high and complex needs, Multicap can connect and coordinate a range of specialist services that you need to support your personal requirements.

As well as working with you to put your plan into action, our Support Coordinators will review your plan regularly to ensure that it continues to help you develop new skills and meet your individual requirements.

Whether it's becoming more independent, enrolling in education or becoming more active in the community, Multicap can help you set-up an NDIS plan that will support you to achieve your goals.

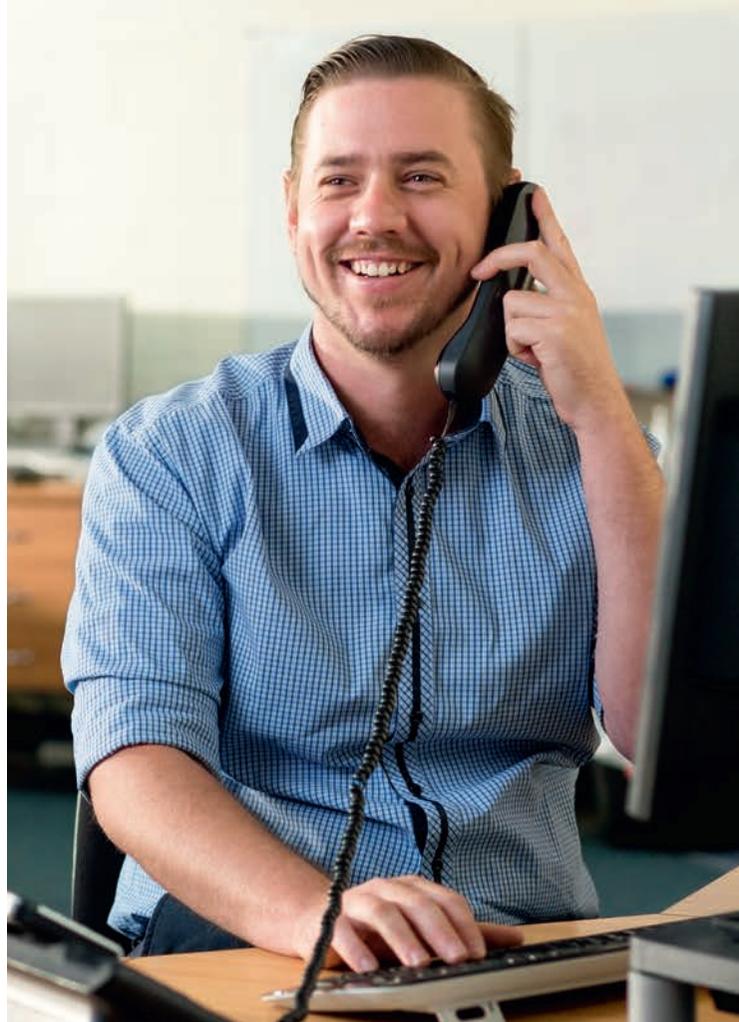
## Understanding the NDIS

The National Disability Insurance Scheme (NDIS) is the national support framework for Australians with disability.

It provides reasonable and necessary funding for people with a permanent and significant disability to access the support and services they need to live and enjoy their life.

Every eligible participant has an individual plan that outlines their goals and the funding they have received.

Multicap's Support Coordination services can help you work through your plan, determine your support needs and work toward achieving your current and future goals.



## Supporting you to live your best life

A Support Coordinator can help you to achieve your goals by:

- Finding services that meet your unique needs, as identified in your NDIS plan
- Helping you get the most from your funding and services. This can include obtaining quotes for services and coordinating your service providers in line with your goals
- Managing and coordinating your service providers and support, in line with your goals
- Liaising with government agencies and the community on your behalf
- Negotiating the method and timing of your supports, including service agreements
- Connecting you into work, study and / or other communities based on your personal goals
- Working with you to develop your skills, capacity and resilience
- Monitoring your NDIS plan and working with you to review your goals prior to the first planning meeting and subsequent reviews