



**Multicap's Sole Purpose**  
 The quality of life of people with disabilities and their families is enhanced by our support



**VISION**  
 To be the leading source of creative and sustainable support options for people with disabilities, particularly those with high and complex needs and their families.



**STRATEGIC OUTCOMES**

- Delighted Customers
- Sustainable Growth
- Service Excellence
- Skilled Engaged Workforce



**VALUES**

- Always empowering
- Always respecting
- Always connecting
- Always creating

For more information on local services  
**phone 1300 135 886**  
 or visit [www.multicap.org.au](http://www.multicap.org.au)



**Multicap Head Office**  
 269 Padstow Road  
 Eight Mile Plains, QLD 4113  
 ACN 084 424 493

**OUR OFFICES**  
 Brisbane  
 Gold Coast/Tweed Heads  
 Sunshine Coast  
 Central/North Queensland  
 South West Queensland  
 Logan/Redlands



**IN HOME SUPPORT**



Operating for almost 60 years, Multicap is one of the most highly regarded disability service providers in Queensland and northern New South Wales.

We are known for the range, breadth and excellence of our services, our approach to customer safety and satisfaction, and the outcomes achieved by our customers who choose our support.

Multicap offers individualised supports for people with disability of all ages. Our services span a range of areas including; home and well-being, community and lifestyle, work readiness and employment, creative arts, transport, positive behaviour support, and much more.



# SUPPORTING YOUR INDEPENDENCE

**Everyone's journey towards independence is unique. That's why at Multicap, our In Home Support services are tailored to suit your individual needs.**

We are dedicated to assisting each customer reach their full potential, and we work with you to develop a program of support services that allow you to live how, where and with whom you want.

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Services include everything from personal care support, domestic assistance and learning life skills such as cooking and laundry.

Support can be accessed regularly or occasionally – depending on your needs. It may involve assistance with meal preparation, attending a regular fitness class together or simply a walk and a coffee. Supports can be negotiated and agreed to suit each individual.

Our specialised team works with you to ensure you find the right type of support and the right support person to assist you on your journey.

Your Multicap staff member will take the time to understand your needs and aspirations, and provide the support and encouragement you need to achieve your goals, one step at a time.

When accessing Multicap services you can be assured that our staff will have up to date first aid and CPR training, working with children and disability services clearance and receive regular professional development support.



## Enjoy choice and control

We are dedicated to helping each and every customer reach their full potential.

Multicap's In Home Support services can be accessed when, where and how you choose. We can offer a range of services including:

- Assistance with personal care and daily domestic tasks
- Help with shopping
- Travel assistance
- Support to connect with and participate in your local community

Whatever your goals and aspirations may be, Multicap can tailor an individual plan to help you gain independence and live your best life.

## Empowering you to reach your goals

At Multicap, In Home Support is much more than a service, it's about forging relationships and creating a pathway for you to grow skills and succeed.

We are passionate about understanding your personal goals, and will work with you to build a personal road map to help you achieve them.

Whatever your goals, our specialised team will support, encourage and work with you to make your dreams a reality.